



IP Telephony

Contact Centers

Mobility

Services

FACT SHEET

6400 Series Digital Telephones

Overview

Adjustable LCD displays, quality speakerphone capabilities and a range of programmable feature keys make the Avaya 6400 series digital telephones a high quality, efficient choice for voice communications. (Note: The 6402 is not supported with IP Office.)



Capabilities

Avaya 6400 series digital telephones deliver voice quality and all of the basic features that you need for efficient communications, including:

- Fixed feature keys: Speaker, Mute, Conference, Transfer, Redial, Hold, Volume Up & Down
- Desk/wall-mount option
- Administrable hands-free operation
- 2-line by 24-character adjustable LCD display
- Speakerphone
- User administration
- Time/day default
- Ringer volume and tone
- Up to 24 flexible dual LED feature keys

Benefits

The 6400 series telephones enable everyone in your organization to work more efficiently and effectively by delivering the latest communications capabilities right to the desktop, simplifying the flow of information.

Avaya Advantage

Every 6400 series telephone has Hands-Free Answer on Intercom (HFAI), allowing you the convenience of answering calls without picking up the handset.

6400 Series Sets Compatible with IP Office



	6408	6416	6424	XM24
Format	Digital telephone	Digital telephone	Digital telephone	Expansion unit
System Requirements	Any IP Office Platform	Any IP Office Platform	Any IP Office Platform	Any IP Office Platform; connects directly to 6424 (2 max per DS module)
User Requirements	NA	NA	NA	Expansion unit port; 6416 and 6424 only phones
Fixed Feature Keys	8	8	8	—
Programmable Feature Keys	8	16	24	24
Menu/Display Navigation Keys	8	8	8	—
Display Size (lines x characters)	2 x 24	2 x 24	2 x 24	—
Expansion Unit Port:	No	Yes	Yes	—

Feature Detail

Absent Text	Dial On Pickup (Hotline)	Soft Key Labeling
Account Codes	Directory Acces	Headset Capability
Auto-Answer	Distinctive Ringing	Line Appearance
Automatic Call Distribution	Do Not Disturb	Multi Language
BLF	Exceptions	Hold
Bridged Appearance	Extension Password Change	Hot Desking
Call Appearance	E911	Hot Transfer
Call Bearing	Follow Me Here	Least Cost Routes
Call Coverage	Follow Me To	Lock
Call Forwarding	Forward on Busy	Login
Call History	Forward on No Answer	Message Waiting Light
Call Intrude	Forward to Specified Number	Monitor Calls
Call Park	Forward on On Hook Dialing	Mute
Call Pickup	Park	Night Service
Call Queue	Queuing a Transferred Call to a Busy Extension	Self Administer
Call Steal	Record a Call	Personalized Ring
Call Timer	Redial	Speed Dialing
Call Transfer	Relay On-Off-Pulse	Suspend Call Waiting
Call Waiting	Meet Me Conference	Suspend-Resume
Callback	Ring Back When Free	Time-Date
Caller Display	Unconditional	Toggle Calls
Clear Call Waiting	Group In	Voicemail Collect
Conference Calls	Out	Voicemail On-Off
Dial Ahead	Group Paging-Make-Receive	Voicemail Ringback On-Off
Messaging	Handsfree Speech	Volume Adjustment
Dial Emergency		

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